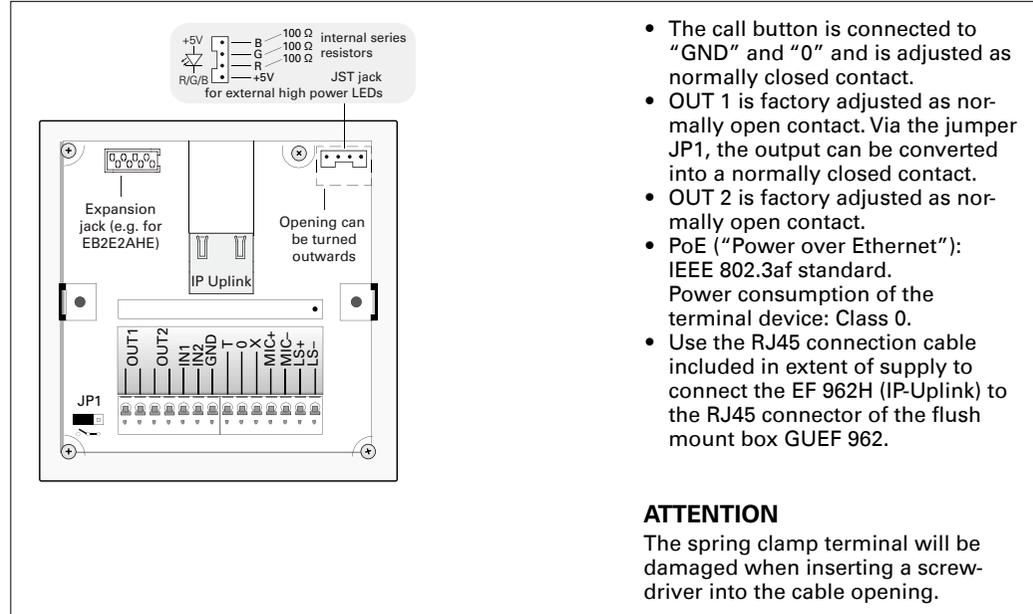


# EF 962H / EF 962HM

Compact vandal resistant IP Intercom station for use as VoIP or SIP device.

## Connection diagram



## Mounting instructions

- Observe the country-specific standards for installation, mounting and configuration.
- For flush mounting, the flush-mount box GUEF 962 (available separately) is required. For surface mounting, the flush-mount box as well as one of the surface mount boxes is required (not in extent of supply).
- When the flush mount box is used, the mounting tabs must be bent out at least 15 mm (0.6 in) before applying plaster.
- Use of flush mount boxes in order to comply to the IP54 regulations, it is mandatory to close the hole on the bottom of the frame with the included sealing screw or the threaded cable joint. No warranty claim when not installed properly!
- For Intercom stations to be mounted in outdoor areas, the screws must be closed with a sealing compound.
- Do not mount the station with the front panel facing the weather side.
- In operation as a SIP version, this is a Class A product (standard EN 55032). In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
- This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

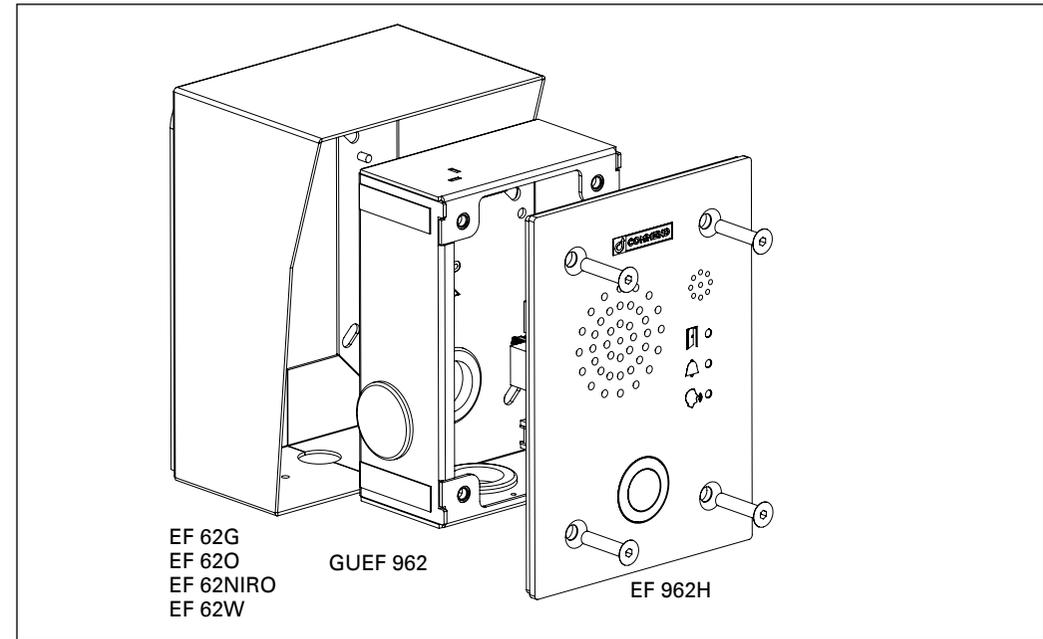
## NOTE

The Intercom module is a hybrid product and can be booted as VoIP device or SIP device. Per factory default, the boot mode of the module is "SIP". The boot mode can be changed to "VoIP" using the configuration software IPStationConfig (min. Version 4.0.5).

## First connection (SIP)

The IP address is assigned directly via the DHCP server. If DHCP is not available in the network, the default address "192.168.1.200" will be used. The web interface can be accessed via a web browser using the URL "http://<IP address>".

## Montage



## Extent of supply

- Intercom station
- Connection cable
- Screws for mounting
- Claiming code
- Open source compliance information
- Short reference

## Login

User name: admin  
Password: commend

## Handling

Use the original packaging when transporting the device to prevent damage.



Observe the precautions for handling of electrostatic sensitive devices.

## Disposal and recycling



Equipment with this symbol shall not be disposed of together with household or commercial waste. The directive 2012/19/EU on waste electrical and electronic equipment (WEEE) is applicable in the European Union member states.

## Manufacturer's reference



CE – This device complies with the directives listed below by fulfilling corresponding standards:  
• Electromagnetic compatibility (directive 2014/30/EU)  
• The restriction of the use of certain hazardous substances in electrical and electronic equipment (directive 2011/65/EU)



FCC – CAN ICES-3 (A)/NMB-3(A); for the FCC Rules, see "Mounting instructions".  
Contact Commend USA: Commend Inc, 63 Ramapo Valley Road, Suite 201, Mahwah, NJ 07430 (New York Area), [www.commendusa.com](http://www.commendusa.com)



CAN ICES-3 (A)/NMB-3 (A)  
For technical specifications, see the respective data sheet.  
For the latest software and documentation, visit: [www.commend.com](http://www.commend.com)  
Keep this description in safe custody.

